

Two Year Porsche Parts and Accessory Limited Warranty

Porsche Parts and Accessories parts are backed with a Limited Warranty that's good for two full years and unlimited mileage. It includes both parts and labor at all authorized Porsche Centers and covers every Porsche Parts and Accessory we sell, when sold and installed by an authorized Porsche Center or when purchased on the online Porsche Shop. For the name of your nearest Center, call 1-800-PORSCHE.

Porsche Parts and Accessories

Limited Warranty

This warranty is given to the owner of any Porsche Parts and Accessory distributed by PCNA, purchased via the online Porsche Shop at <https://shop.porsche.com/us/en-US>, or sold by any authorized Porsche Center in the United States or Canada.

Time and Mileage Period

Parts and Accessories supplied by PCNA and purchased via the online Porsche Shop at <https://shop.porsche.com/us/en-US> or from a Porsche Center and installed by an authorized Porsche Center at time of purchase are covered for two years, unlimited mileage from the date installed, unless the repaired or replaced part is covered under the New Car Limited Warranty. Any repaired or replaced parts are covered only for the remainder of this warranty. All parts replaced under this warranty become the property of PCNA.

Warranty Coverage

PCNA will arrange for repair or replacement of your Porsche Part or Accessory using new or remanufactured parts distributed by PCNA, at its sole option, any part covered under this warranty that is defective in material or workmanship under normal use. Porsche Parts and Accessories that were sold and installed by an authorized Porsche Center will be repaired or replaced without charge either for parts or labor. If installed by anyone else, the cost of the replacement Parts or Accessories will be borne by PCNA (even in the case of emergency repair), but labor charges will be your responsibility. All parts supplied under this warranty will be supplied by PCNA and all parts replaced become the property of PCNA.

Your Responsibility for Normal Vehicle Use

If the Porsche Part or Accessory that you purchased will be used with or installed on or your Porsche vehicle, please reference your Porsche Owner's Manual for a list of your responsibilities with respect to normal vehicle use. Your Porsche Owner's manual (which includes specific recommendations against using your car in certain ways) was written with the assumption that you will use your car only in ways for which it was designed:

- o To carry passengers and cargo within specified load limits. (The load limits are specified on labels located in different places depending on your model Porsche. Your Owner's Manual gives the locations.)

- o To be driven on reasonable road surfaces within legal speed limits. Porsche Guidelines specify reasonable mileage to be at least 15 miles / 24 kilometers per day or 6,000 miles / 9,600 kilometers per rolling 12 months.

- o If you drive less than the above-mentioned limits, or in the event of prolonged storage, contact your local authorized Porsche Center for instructions. (Note: A battery maintainer is available at your local authorized Porsche Center. It must be used to maintain your vehicle's battery state of charge if your vehicle will not be used for several days.)

- o To be run on unleaded gasoline with the recommended octane rating, or Ultra Low Sulfur Diesel (ULSD), depending upon the vehicle's powertrain, as specified in the Owner's Manual.

- o To be properly maintained according to the Maintenance Schedule in the Maintenance Booklet and Car Care Instructions in your Owner's Manual.

You must keep the receipts as proof of maintenance. You are responsible for presenting your Porsche vehicle to an authorized Porsche Center as soon as you identify a problem. Failure to do so within a reasonable period after discovery could result in consequential damage that may not be covered by your limited factory warranty.

This Warranty Does Not Cover:

- o Clothing, luggage, leather, bicycles (see separate warranties at your authorized Porsche Center).

- o Parts installed in vehicles for racing, competition, or track use.

- o Batteries damaged from storage, lack of normal vehicle use, or non-Porsche approved electrical or accessory installation.

- o Parts for which proof of purchase date, installation date and vehicle mileage at the time of installation are not presented.

- o Parts considered normal maintenance items (such as brake pads, linings, clutch discs, tires, exhaust systems, shocks, struts, wiper blades, trim, decals, foil, mirror/car cover, bras, paint, etc.) unless they are defective in material or workmanship.

- o Parts replaced under the New Car Limited Warranty, or parts covered under other warranties.

- o Normal wear, adjustments, or deterioration of any part.

- o Parts installed in a car with an odometer that has been altered so that the actual mileage cannot be determined.

- o Improper repairs causing damage to the vehicle, its engine, or parts.

- o Abuse, accident, acts of God, or other events beyond the control of PCNA.

- o Rusting of the outside of the underbody (floor pan) or any other part of the car except body panels.

- o Rusting of body panels that were replaced, repaired, or refinished after the car was first sold at retail, other than genuine Porsche parts supplied by an authorized Porsche Center.

- o Body panel rust caused by abuse or lack of maintenance.
- o Improper paint/accident repair.
- o Environmental damage such as that caused by acid rain or other industrial pollution, insect or bird droppings, tree sap, stones or other flying objects, highway maintenance chemicals, flood, storm, and other forms of disaster.
- o Accident, acts of God, or other events beyond the control of PCNA, collision damage, abuse or repairs.
- o Paint matching. (PCNA reserves the sole right to decide whether painting the repaired or replaced panel to match the original finish is practicable. PCNA will not, under any circumstances, pay for painting the entire car solely for paint color matching.)
- o Unauthorized modifications or vehicles with salvage titles.
- o Components and/or parts that fail as a result of competition, racing, track use or other driving events (including Porsche sponsored events).
- o Minor wind noise and insignificant see page at the joints between the top and the body, or door windows in Cabriolet models cannot be completely avoided under all circumstances. Your Cabriolet or Targa should not be washed in a car wash and may experience damage to the top or window due to the scratching by the brushes, or may experience leaks due to the high pressure water streams directed in areas which would not experience water in normal driving conditions. Tires damaged by road hazard. (If you need further assistance, contact your authorized Porsche Center.)
- o Tires damaged by premature wear.

Note: Porsche's race-bred heritage demands that tires are an integral part of the vehicle suspension, braking, and active safety systems. As a result, all Porsche vehicles are equipped with tires designed for higher performance than those found on other passenger vehicles. While tire wear varies with vehicle operation, high performance tires like these are designed to assist the vehicle's suspension in delivering increased cornering forces and better handling. They may exhibit increased wear characteristics when compared to tires on other passenger vehicles. Consult your Owner's Manual for information concerning the proper care and selection of your tires. Refer to the Porsche Tire Information Guide for additional information.

o Your vehicle is a mechanical device. All mechanical devices make some sort of noise and/or vibration, and those noises and vibrations can differ from vehicle to vehicle. PCNA recognizes those noises as normal and characteristic of the product. Normal noises or vibrations as determined by PCNA can be anything from brake squeal to road vibration. Therefore, normal noise and/or vibration and/or deterioration as determined by PCNA or its representative is not covered by our warranty.

Your Responsibility for Using Appropriate Replacement Parts

PCNA recommends only the use of parts supplied by PCNA. The use of replacement parts not supplied by PCNA or PSMI may void some or all of your car's limited new car warranty. If a replacement part that PCNA did not supply is used in the maintenance, repair or modification of your car, and an authorized Porsche representative determines it is defective or not equivalent to the original part, your claim for warranty repair or some or all of your car's limited new car warranty may be voided.

To Get Warranty Service

If you purchased the defective Porsche Parts and Accessories from the online Porsche Shop, the Porsche Part or Accessories must be returned by the purchaser via the online Porsche Shop. To return your Porsche Part or Accessory to the online Porsche Shop, please contact 1-800 Porsche and request warranty service for the defective item. You may also submit your request for warranty service via email to shop@porsche.us. You must provide a receipt that shows proof of purchase for the part, as well as the installation date and the mileage at the time of installation. If the car is not driveable because of a defect in the workmanship or materials covered by this warranty, call the nearest authorized Porsche Center for assistance. If you cannot get warranty service, or you are dissatisfied with the service or with a warranty decision, refer to the Customer Information section in this.